



# TABLE OF CONTENTS

Letter from the Partners	. 3
Environmental Sustainability	. 5
Social Responsibility	. 8
Profile of FCP's New Office Space	11
Corporate Leadership	13
FCP's 2019 Initiatives	15

# CONTACT



Summer Haltli, SVP – Strategic Management and Sustainability shaltli@fcpdc.com



# LETTER FROM THE PARTNERS

**"EVEN WITH \$3 BILLION** IN REAL ESTATE, OUR **GREATEST ASSET IS OUR** PEOPLE."

FCP focuses on creating value for all of our stakeholders through our disciplined investment approach that integrates environmental sustainability, social responsibility and thoughtful leadership.

## Successful Transactions

2018 was an exceptional year that marked a turning point for the firm. In September, we closed FCP Fund IV, a \$755MM value-add investment fund targeting moderate income housing, multifamily development and value-add office opportunities. FCP Funds I, II and III continue to be ranked as top-performing value-add real estate funds.

# FCP 3.0: Investing in FCP's People and Culture

We recognize that even with \$3 billion in real estate under management, our greatest asset is our people. In 2018, we embarked upon FCP 3.0, utilizing leadership training experts to help us define and implement behaviors critical to FCP's success, including listening, collaboration and engaging with others by providing real time feedback. FCP team members also received individualized leadership coaching. We established the new position of Principal and promoted three key leaders to that level. We also created a new SVP position of Strategic Management and Sustainability to focus on ESG leadership within the firm.

# **New Collaborative Office Space**

With growth comes a need for new space. This report features a profile of our new office space, designed to enhance collaboration and productivity. We moved into our new space in February 2019.

# **Diversity and Inclusion Action Plan**

FCP is committed to fostering diversity and inclusion by building a community that is representative of our customers, investors and the general population. Creating an inclusive workplace takes conscious effort. In 2019, FCP engaged a Diversity and Inclusion consultant to revise our recruiting and talent management practices.

We strive to foster an environment where all ideas are welcome. All team members are invited to Investment Committee and can opine on every deal we do.







# LETTER FROM THE PARTNERS

"FCP SERVES **CONTINUED TO FOCUS** ON ITS CORE MISSION OF SUPPORTING **EDUCATIONAL EXPERIENCES FOR THE** CHILDREN OF OUR **RESIDENTS.**"

## **Environmental and Social Sustainability**

Our commitment to environmental sustainability is demonstrated by the completion of 34 efficiency projects in 2018 at our workforce housing communities. Our 2018 new development projects are focused on infill locations with strong walk and transit scores, reducing the environmental footprint of our residents.

FCP SERVES continued to focus on its core mission of supporting educational experiences for the children of our residents. FCP SERVES launched two after-school programs in 2018 and provided scholarships for residents' children to attend afterschool programs. Our workforce housing investments serve an important social need by providing safe, high-quality housing for low-to-middle income earners, who are often America's teachers, civil servants and service workers.

We welcome your questions and feedback. Please contact Summer Haltli at shaltli@fcpdc.com

Thank you for your commitment to FCP.





Esko I. Korhonen









Alex Marshall

FCP has enhanced the clubhouse and fitness center at Royal Isles in Orlando, FL, to enhance the community experience for residents and their families.









# ENVIRONMENTAL SUSTAINABILITY

# **Complementary Strategies - Repositioning Existing Assets** and Developing Targeted New Infill Projects

#### **Repositioning Existing Assets**

FCP's environmental footprint is reduced by repositioning older multifamily and commercial assets. By repositioning existing assets rather than demolishing and rebuilding, FCP significantly minimizes the environmental cost of providing quality housing.

#### **Developing Targeted Infill Projects**

When investing in development properties, FCP focuses on infill, transit-oriented locations where the community encourages redevelopment. FCP's new development strategies target projects in pedestrian- and bike-friendly locations with excellent transit options.

FCP'S 2018 **NEW DEVELOPMENT PROJECTS:** 

> (averages across FCP's new development portfolio)

**BIKE SCORE**  **TRANSIT** SCORE

WALK SCORE



318 luxury apartments open in summer 2019 at the Highline at Union Market, an infill project in Washington, DC with a walk score of 95, transit score of 71, and bike score of 91.









# ENVIRONMENTAL SUSTAINABILITY











# **Driving Value through Efficient Operations**

FCP is committed to operating efficiencies that:

- reduce the environmental impact of our assets;
- improve our residents' quality of life; and
- maximize returns for FCP's investors

Day to day operations include installation of low-flow showers and toilets, compact fluorescent bulbs, optimal insulation, and energy-efficient hot water heaters, windows and appliances at all FCP properties. FCP's commitment to environmental sustainability has resulted in:



# **PAST 5 YEARS**

92 energy-efficiency projects implemented (11.2 million kwh and 500,000 therms saved) This is enough energy to power 1,046 U.S. homes for a year OR to fully charge over 187,000 Teslas

20 water-efficiency projects implemented (65 million+ gallons saved) This is enough water to fill 100 Olympic swimming pools AND to fill over 4,400 backyard swimming pools

\$25 million+ in value created or \$1.4 million+ in annual savings over the past five years

Top GRESB ratings for management, policy, and efficiency project implementation

#### 2018

27 energy-efficiency projects implemented (1.1 million kwh, 500,000 therms)

water-efficiency projects implemented (34 million+ gallons saved)

\$15.1 million+ in value created

7 point increase in GRESB score from 2017 **GRESB Green Star Award** 



# ENVIRONMENTAL SUSTAINABILITY

# FCP'S SUSTAINABLE DESIGN PRACTICES INCLUDE:

- selecting sustainable sites such as transit-oriented infill locations:
- designing site plans to reduce heat island effects and reduce storm water runoff;
- installing water- and energy-efficient systems;
- using recycled and regionally sourced materials:
- improving indoor air quality by using low VOC emitting materials;
- ensuring proper outdoor air ventilation; and
- installing Energy Star appliances and energy efficient lighting.

# **Tracking and Minimizing Consumption Portfolio-Wide**

FCP utilizes GOBY software to track utility consumption across our portfolio. 100% of FCP's properties are monitored in the GOBY system. In 2018, FCP implemented water leak detection systems at 5 properties in order to quickly identify and repair water leaks. Additional systems will be rolled out to more properties in 2019. Recycling is available at FCP properties.



## **Best Practices and Building Certification**

FCP strives to achieve Leadership in Energy and Environmental Design (LEED) certification on its new development projects. Construction management on FCP projects demonstrates the same level of commitment to environmental sustainability. FCP's responsible construction practices include pollution prevention and storm water management, construction waste management and collection of recyclable material, and measures to protect heating, ventilation, and air-conditioning materials during construction, thereby ensuring indoor air quality when the project is completed.



## **Building and Construction Safety**

FCP utilizes US-based general contractors that comply with all US construction laws, including OSHA. FCP and its general contractors implement routine safety inspections and training.









# SOCIAL RESPONSIBILITY



The Trails of North Hills, a 279-unit affordable housing community in Raleigh, NC, is conveniently located to major highways for easy access to shopping, dining and entertainment.





# **Preservation of Workforce Housing**

America's affordable housing crisis is a problem FCP is addressing with demonstrable results. One of our key investment strategies is the preservation of moderate-income housing. We preserve and optimize workforce housing by acquiring assets, curing deferred maintenance issues, and improving the residents' quality of life. Under that strategy, FCP takes a value-add approach, providing services like after-school programs and financial planning workshops for property residents.

# **Launch of Onsite After-School Programs**

In 2018, we partnered with two non-profit organizations to host after-school programming at two properties—one in Suburban Maryland and one in Atlanta. These programs serve 45 children, providing homework assistance, meals and educational activities.

#### \*\*\*\*

I've lived at Holly Spring Meadows for 4 years now...I love the staff and they improved our living area to a 10.

> -Resident of Holly Spring Meadows, Forestville, MD 3/28/19

#### \*\*\*\*

Love the new after-school program! Kids get picked up from the bus. They provide help with homework and tutoring. There are snacks, games and much more. Miss Katia and her team are wonderful. So happy Stratford Ridge decided to start that program!

> -Resident of Stratford Ridge Apartments, Marietta, GA 1/25/19



Stratford Ridge After-School Program Ribbon Cutting (above) and Empower for School Event at Woods at Addison (below)





# SOCIAL RESPONSIBILITY

"THANK YOU SO MUCH FOR PROVIDING THE **FCP SERVES PROGRAM** FOR OUR COMMUNITY. **OUR SCHOOLS AND** THEIR ADMINISTRATION ARE SO THANKFUL FOR OUR PARTNERSHIP AND IT'S AI WAYS SUCH A PLEASURE TO HELP THOSE IN OUR **COMMUNITY.**"

#### **FCP Serves**



8.000 Backpacks **Donated Since 2012** 

To strengthen the fabric of our communities and create long-term value for residents, tenants and investors, FCP invests in the communities in and around our properties. Through the employee-led FCP Serves program, we partner with respected local organizations to participate in community projects such as:

- **Empower for School Campaign:** FCP hosts back-to-school events and other youth-centric community days at our properties, annually donating more than 2,000 backpacks filled with school supplies to our residents' children
- Build Days: FCP employees lead build day projects including homebuilding with Habitat for Humanity, painting local schools, and renovating apartments for previously homeless residents
- FCP-Paid Volunteer Time: Each FCP employee receives 8 hours of paid volunteer time annually to work at the non-profit organization of his or her choice
- **Donations to Local Community Partners:** FCP donates to local elementary schools, food banks and homeless shelters in the neighborhoods where we invest

# **Tenant Health and Safety**

Tenant health and safety is a top priority for FCP. Pre-acquisition tests identify any onsite hazardous materials, and plans are executed to properly insulate or remediate those materials if needed. Whenever possible, FCP introduces low VOC-emitting materials to improve indoor air quality within existing assets.

#### **Resident and Tenant Satisfaction**

In 2018, FCP properties received 1,175 reviews, which is 14% more reviews than the competitor set.

- **62%** of the reviews received in 2018 were positive (3-star and higher)
- Average rating for 2018 is 3.3-star, which is a 3% improvement from 2017



FCP participates in Community Services Foundation's Spring Olympics (above) Habitat for Humanity (below)







# SOCIAL RESPONSIBILITY

"WE ARE FOCUSED ON RETAINING AND ATTRACTING TOP TALENT AND WORK TO CREATE AN INCLUSIVE ENVIRONMENT FOR ALL EMPLOYEES."

## **Diversity and Inclusion**

We are committed to fostering an inclusive work environment that values diversity of backgrounds and thought. We recognize that achieving this goal requires deliberate action.

#### 2018 Diversity and Inclusion Actions:

- 1 Engaged expert Diversity and Inclusion consultant to update our recruiting and talent management practices
- 2 Refined and standardized criteria for open positions and promotions
- 3 Require two highly-qualified diverse candidates to be interviewed for every open position
- 4 Broadened marketing efforts for open positions
- 5 Conducted unconscious bias training

## **FCP 3.0 Leadership Initiative**

We engaged a leadership consultant to objectively evaluate FCP's culture and leaders. We agreed, as a team, on the key behaviors that contribute to our success:

- 1 Listening
- 2 Collaboration
- 3 Giving and receiving feedback

Each leader (VP and above) received individualized leadership coaching.

#### **Parental Leave**

FCP offers paid family leave to employees that welcome a new child.

# **Employee Satisfaction**

It is important to our culture and to our client relationships that our team is strong and consistent, so we strive to hire well and provide an excellent environment for our employees to thrive and grow with us.

- 1 We perform an annual employee satisfaction survey administered by a third party to ensure anonymity
- 2 We create an action plan for addressing employee feedback
- 3 We have incorporated a Wellness Room in our new office, for new mothers, meditation, prayer, or rest and relaxation.







Past 5 Years

FCP Retention Past 10 Years

vs. Industry Average of



Goal of



Turnover



# FCP'S NEW OFFICE SPACE





## **Q&A** with Sarah Hubbard,

**VP of Commercial Asset** Management and project manager of FCP's new office space

## Q: Why did FCP need to relocate?

A: FCP physically outgrew its old space. We had employees in makeshift desks in the hallway! We had daily struggles over conference room space and issues with high noise-levels. The old space also offered zero collaboration or second work spaces for employees.

## Q: What was the process for selecting the new space?

A: FCP team members are an active group. They bike, walk, ride the metro, and drive to work. It was important for us to be close to the metro and have a gym, showers and locker rooms for team members who bike or who want to exercise before or after work. We decided to move to a building across the street from our old location in Chevy Chase, MD, just across the border from Washington, DC, that had a larger floorplan available. The building worked with us to add a brand new gym and showers.

# Q: What was your vision for the design?

A: Designing the new office space was a great opportunity to reinforce our culture. The space has great natural light (on the 9th floor), and I wanted to preserve that throughout to enhance team members' well-being and productivity. We are an open, flat, and collaborative group that needs the flexibility to work in a variety of settings, including quiet desk time, phone time, and meeting time. Everyone sits in the open floor plan and is accessible, enabling us to maintain our fast-paced, entrepreneurial culture. We added five phone booths for people to take calls, in addition to adding five more conference/huddle rooms and informal lounging nooks to foster collaboration.

# FCP'S NEW OFFICE SPACE





## Q: What are some of the features you find the "coolest"?

A: We maintained the style of our large conference rooms where they can be used in split mode (individual) or open mode (all opened up) by utilizing a Modernfold® wall, critically important since all of our FCP team members gather every Thursday for our weekly Staff and Investment Committee meetings. In addition, the technology really improved in the new space with room schedulers for every conference room, microphones/speakers in the ceiling for conference calls, and dual monitor arms on every standing desk. I'm also a fan of our healthy snacks, high-tech cappuccino machine, and wellness room.

## Q: How did you get into a career in commercial space design and asset management?

A: I received my architecture degree from Virginia Tech and started my career at Cooper Carry, an architecture firm based out of Atlanta with an Old Town Alexandria office. In addition, I spent over 15 years in varying roles in development management and leasing, including roles at Lowe Enterprises and Skanska USA Commercial Development. I have now been at FCP for close to 3 years, overseeing the asset management, construction, leasing and strategy execution for FCP's commercial investments.

















# CORPORATE LEADERSHIP



Clarion Apartments in Decatur, Georgia (above) and Walker Mill Apartments in District Heights, MD (below) are two communities where FCP successfully completed its value-add improvement program.





# **Integrity and Responsible Decision-Making**

Our commitment to integrity is a key principle of the firm, and is clearly expressed in FCP's mission statement:

FCP's mission is to deliver industry-leading risk-adjusted total returns to our investors through investments in residential and commercial properties. We apply a combination of strong local relationships, disciplined analysis, and detailed operating focus to achieve superior results in inefficient real estate markets. We are creative, entrepreneurial and able to execute quickly. We are committed to being a responsible owner and operator of real estate for our residents, our tenants and the communities in which we invest.

We conduct ourselves with integrity, choosing to do what is honest and ethical. At FCP, we work together as a team, and value the contributions made by every staff member to every transaction. We are committed to fostering an inclusive work environment that values diversity of thought and background. Our investors are our partners, and we are proud that our success leads to their success.

#### Governance

FCP is a registered investment advisor with the United States Securities and Exchange Commission (SEC). Our three partners – **Esko Korhonen**, **Lacy Rice**, and **Alex Marshall** – constitute FCP's Management Committee. The FCP Investment Committee, which includes the three partners, our CFO **Garland Faist**, and our Chief Investment Officer **Steve Walsh**, meets at least weekly. Deal team leads from the acquisitions and asset management teams are also required to sign off on each acquisition.

Each FCP fund reports to the fund's specific Advisory Committee. FCP extensive committee structure also includes: **Valuation**, **Sustainability**, **Public Relations**, **Recruiting**, **Training**, **Technology**, **FCP Serves**, and **Diversity & Inclusion**.



# CORPORATE LEADERSHIP

# **Ethics, Compliance and Culture**

We strive to create an inclusive workplace that enables all employees to perform at their highest level. Each newly hired FCP employee receives training on the firm's Code of Compliance. We provide annual training on the firm's Code of Ethics for all employees throughout the course of the year. All employees receive annual performance reviews.

FCP has grown from 33 to 52 employees over the past five years. Throughout that period and going forward, we are committed to maintaining a flat organization and a fast-paced entrepreneurial culture where all ideas are welcome. We are committed to being a gender-neutral company offering equal pay for equal work.

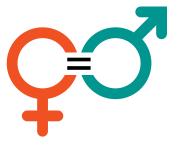
"WE ARE COMMITTED

TO OFFERING EQUAL

PAY FOR EQUAL WORK."

# **Transparency and Reporting**

FCP provides quarterly updates to our investors, hosts a Q2 annual meeting for all investors and a Q4 call. We perform internal valuations quarterly and utilize third-party appraisals at year-end to further validate asset valuations. We utilize a custom Asset Management System to report and track asset-level information both internally and externally.









# FCP

# FCP'S 2019 INITIATIVES

"...I INITIALLY WAS ONLY

PLANNING ON BEING

HERE FOR A YEAR, BUT

THEY ('THE AMAZING

STAFF') MAY JUST HAVE

TURNED ME INTO A LIFE

LONG TENANT, 10/10

WOULD RECOMMEND."

- TAYLOR E.
DILLON RESIDENT

# **Building Strong Communities**

Continue FCP's work with community partners, maintaining **100**% **staff volunteerism** rate. Pilot free after-school program and continue resident financial planning training in all FCP markets.

# **Energy and Water Efficiency**

Identify and implement energy and water efficiency projects, including **LED retrofits** and **HVAC tune-ups**, where feasible.

#### **FCP 3.0**

Implement leadership training and culture evaluation to enhance performance.

# Preserving Workforce Housing & Adaptive Reuse Focus

Continue to *improve existing workforce properties* for residents, communities, and investors. Evaluate opportunities for potential commercial adaptive reuse.

## **Diversity & Inclusion**

Effectively implement **D&I** best practices in recruiting and talent management

# **Employee Retention**

Goal of 90% retention vs. industry average of 83%.

At street level, **The Dillon** complements the surrounding historic neighborhood and from a distance assumes a monumental presence in downtown Raleigh's skyline. The mixed use, adaptive re-use historic development is anticipated to receive LEED® Gold certification.





